



### Our **Vision**

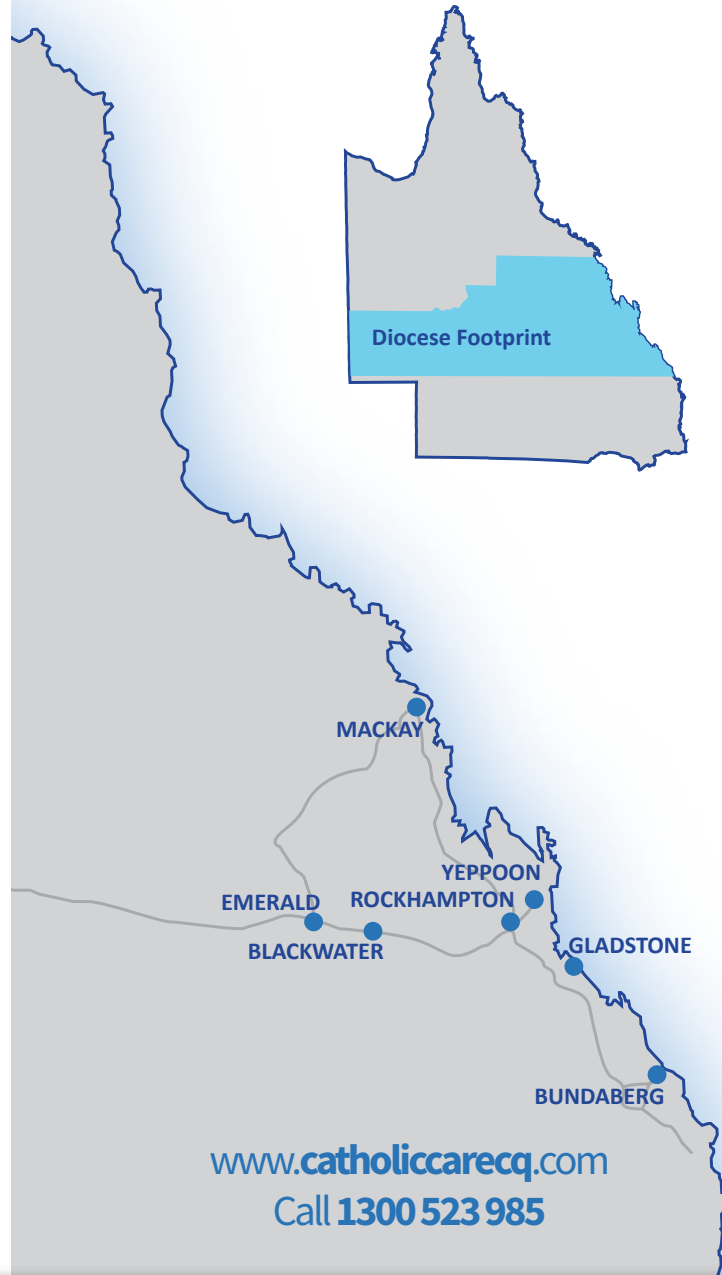
To be the first-choice provider of professional community services in the Catholic Diocese of Rockhampton.

### Our **Mission**

To share in the healing ministry of Jesus, by providing professional community services to enhance the wellbeing of individuals and families.

### Our **Support Areas**

With offices across Central Queensland, a member of the CatholicCare team is never far away.



### Home **Assist** Secure



## What can Home Assist Secure do for you in Bundaberg?

### Free Information and referral

Your local Home Assist Secure service can provide information about:

- Home maintenance and repairs
- Minor modification
- Home security

Staff can also assist you in employing tradespeople to undertake repairs, modifications, or to plan future work.

### Home Assist Secure allows you to:

- Make more informed decisions about home maintenance, repairs, minor modifications and security
- Have easier access to and within your home
- Feel safer living in your home
- Incorporate home security procedures and routines into your daily activities
- Increase your confidence about hiring tradespeople.

**Safety and security**  
information you can  
rely on.

## The benefits of Home Assist Secure

### Subsidised assistance

If you are eligible, and depending on available funding, you may receive a financial contribution towards labour costs for minor home maintenance or modifications relating to your health, safety or security.

### To be eligible for a financial contribution, you must also:

- Hold a current pensioner concession card, and
- Be unable to make use of alternative forms of assistance. This may include Queensland Community Care Services, Commonwealth Home Care Packages and Home Support Program, the Department of Communities, Department of Veterans' Affairs, family or friends.

Home Assist Secure does not undertake maintenance or repairs considered to be the responsibility of the landlord (lessor) under Residential Tenancies legislation or tenancy agreements.

## What do you think about the service?




If you have feedback, questions or concerns about your Home Assist Secure service, please contact CatholicCare on 1300 523 985.

### If you are not satisfied with the response, you may also contact:

- Housing Provider Management
- Social Housing Programs
- Housing Services
- Department of Housing & Works  
**Phone:** 1300 880 882 (cost of a local call)  
**Fax:** 3327 6110  
**Email:** CHPMD@communities.qld.gov.au  
**Post:** GPO Box 690, Brisbane, QLD, 4001

Funding for this program is provided by the Department of Housing and Public Works – Housing Services.

## Get Started Now

-  **Online at:** [www.catholiccarecq.com](http://www.catholiccarecq.com)
-  **Call:** 1300 523 985
-  **Email:** [admin@catholiccarecq.com](mailto:admin@catholiccarecq.com)

